

Supervisory Problem Solving & Decision Making Skills [Special Focus on EI & Change Management]

Content Outline: [2 Days - Approximately 1.5 Hours Per Sub-Topic]

1. Emotional Intelligence [EI] - Strategies To Build Right Attitude With Interpersonal Relationship For Success

- a. Understand: Range of Emotions - Links Between Feelings, Attitude & Behavior - Strengths & Limitations - EI Styles
- b. Learn: Self Control - Adaptability - Personal Accountability – Commitment
- c. Assess: Emphasis On Open Vs System Mindedness & Feelings Oriented Vs Facts Focused
- d. Review: Personal Responses & Reactions - EI Competencies – Adapting Different EI Styles

2. Advanced Supervisory Skills For Effective Change Management:

- a. Creating a Climate For Change: Increase Sense of Urgency - Build Guiding Teams - Get The Right Vision
- b. Engaging & Enabling The Organization For Change: Communication Strategies for Buy-In - Enable Action - Create Short Term Wins
- c. Implementing & Sustaining Change: Don't Let Up - Make It Stick - Institutionalize Change

3. Creative Problem Solving:

Opportunity / Mess Finding - Fact Finding – Problem Finding - Idea Finding - Solution Finding - Acceptance Finding

4. Decision Making Model:

DARE - Define, Assess, Respond & Evaluate

SIEGER TRAINING CONSULTANTS (P) LIMITED

Plot No: 106, Bharathiyar St – Chellappa St Junction, Visalakshi Nagar, Santhosapuram, Chennai – 600073. Tamil Nadu, INDIA.

Ph: +91 44 22781335, +91 44 42837167, HP: +91 9500120969, +91 9500129901, +9840097567, +91 9840059445

Email: training@siegergroups.com | Visit us at: www.siegergroups.com

Supervisory Problem Solving & Decision Making Skills [Special Focus on EI & Change Management]

Other Details:

- Payment to be made within 15 days from the date of the invoice.
- All payments must be made by cheque/online transfer etc., drawn in favour of Sieger Training Consultants Pvt. Ltd. Sieger will charge on INR basis only.
- Overseas clients will have to take care of all the training materials directly as briefed by Sieger Training. However, Sieger can procure some (which can be transited) not all, on behalf of the client but any additional charges for custom clearance has to be taken care by client only.
- Facilitators Travel & Food have to be taken care by the client
- Clients will have to arrange LCD, Speakers, Mike on their own.
- Cancellation of confirmed programmes shall be intimated one week in advance else 50% of the total charges shall be applicable.
- Client will recognize the intellectual property rights of Sieger Training and such materials are not to be copied without prior written approval of Sieger Training.
- Take all responsible steps to hold all Sieger Training copyrighted materials confidential to Client.
- Guarantee that no training will be conducted using Sieger Training concepts or material is carried out for employees of Client and Client shall not use Sieger Trainer's without the knowledge of Sieger Training Consultants (P) Limited.
- Ensure that any materials of Sieger Training supplied to internal employee(s) are retained by Client and or returned to Sieger Training in the event that the employee(s) ceases to be employed by the company;
- Ensure that no substantive modification of course design or content occurs without the prior written permission of Sieger Training, which shall not be withheld unreasonably;
- Treat this agreement as confidential and not divulge its contents to third parties;
- Inform Sieger Training of any internal procedures for the payment of invoices.

Follow us on



Let's Stay In Touch [Click Here To Subscribe](#) SIEGER TRAINING INDIA Workshop Updates
Copyright (C) 2015, Sieger Training Consultants (P) Limited, All Rights Reserved.

SIEGER TRAINING CONSULTANTS (P) LIMITED

Plot No: 106, Bharathiyar St – Chellappa St Junction, Visalakshi Nagar, Santhosapuram, Chennai – 600073. Tamil Nadu, INDIA.

Ph: +91 44 22781335, +91 44 42837167, HP: +91 9500120969, +91 9500129901, +9840097567, +91 9840059445

Email: training@siegergroups.com | Visit us at: www.siegergroups.com